



# MODERN DAIRY PLANT COMPANY SUCCESS STORY



People365<sup>®</sup>  
HCM



*“Through People365, we gained maximum automation and standardization that made our processes much more efficient. We were able to provide our people with a powerful, flexible and easy-to-use system offering a single source of truth, better engagement and*

*– Basim M.A. Hejazi, Managing Director, Modern Dairy Plant Co.*

## THE CUSTOMER



Since its establishment in 1979, Modern Dairy Plant Company “Badr Dairy” (MDPC) has strived to produce a variety of quality Dairy Produce. MDPC is a leading manufacturer & supplier of dairy products in central Saudi Arabia region covering Riyadh and spanning across Qassim and with a foothold in eastern province. MDPC is constantly introducing new products. The company is now planning to expand its operations to cover the western province, and then the entire country of Saudi Arabia.



Being a leading HCM provider in the Middle East and Africa region, with over 30 years of experience, “People365” is a comprehensive Human Capital Management System (HCMS) consisting of the Time & Workforce Management, Payroll, HR and Mobility modules. Having more than 1,000 references coming from leading companies in all types of industries, People365 is compliant with more than 70 countries’ rules and regulations. The system helps companies manage the complete work cycle, from headhunting human talents all the way to retirement. People365 operates both regionally and globally, covering the MENA region through offices in UAE, KSA, Egypt and Lebanon.

## THE BUSINESS NEEDS

The mission of MDPC's HR department was complicated before adopting People365. They had to deal with time consuming manual procedures subject to errors with no real time data and reports. Managers and employees did not have any visibility to their own or their team members' information, creating inefficiency and a poor employee experience. They needed a fully integrated HCM solution to consolidate all data in one system enabling them to track employee time and attendance and generate accurate, compliant payroll. Additionally, automation was needed in creating reports since manually generating financial reports was demanding and consumed valuable time.



## THE SOLUTION

At the kick off stage of MDPC's project, People365 invested time to set business review sessions to better understand the client's requirements and pain points in order to provide them with the adequate information and resolution. To enhance the HR processes and adopt the best practices, MDPC adopted People365 solution covering Time & Workforce Management, Payroll and HR. The implemented modules enabled MDPC to easily create compliant error-free payroll and efficiently manage employees' time attendance, leaves, shifts and schedules thanks to a parametrized interface with access to customized and automated reports at the touch of a button. This led to significant time and cost savings and a better employee experience. In addition, MDPC chose People365 Cloud solution to save implicated costs of hardware maintenance and IT burdens, and to ensure high security levels as it is hosted on Microsoft Azure.



## BENEFITS

"Through People365's intuitive HCM solution, we were able to boost our team's productivity and our company's efficiency."

### The benefits MDPC received when adopting People365 HCM solution:

1. Consolidation of all employees' info in one system
2. Keeping track of employees' leaves and vacation days
3. Obtaining accurate up-to-date vacation days' balance
4. Simplifying planning for leaves
5. Integrating with existing Microsoft Dynamics finance solution; thus, optimizing operations and obtaining accurate financial transactions
6. Raising the satisfaction level of their main assets; Human Resources
7. Saving time on repetitive and manual tasks through automation
8. Reducing the time to respond to leaves
9. Eliminating manual and paper-based record keeping
10. Automating payroll generation to Accounting System
11. Decision making improvements
12. Efficiency and effectiveness



## UAE:

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Office No. 129, 1st Floor, Jafza View 18 & 19, Jebel Ali Free Zone | P.O. Box: 263031 Tel: +971 48137746  
Fax: +971 48840877

## KSA:

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8292 King Fahed Road, Al Mohammadiyah - Unit 2,  
P.O. Box 12363-4314 Riyadh - Kingdom of Saudi Arabia  
Tel: +966 112034521

## EGYPT:

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Green Tower, 90<sup>th</sup> Street, 3<sup>rd</sup> Floor  
Plot number 305, Zone 2,  
New Cairo, Egypt  
Tel: +20 2 2598 7028

## LEBANON:

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Address 1:  
Beirut, Downtown | Riad El Solh  
Emir Bechir Street  
Lazaristes Building – Bloc A2-1, 5th floor  
P.O. Box: 3553-11  
Tel: +961 1975555

Address 2:  
Beirut, Sin El Fil  
Daoud Ammoun Street  
Qubic Square Business Center, 9th Floor  
Tel: +961 1975555

[www.people365.com](http://www.people365.com)